The Nebraska Public Service Commission issued a consumer alert regarding possible violations of the federal Do-Not-Call rules by a company soliciting new or extended automobile warranties. These telemarketing calls have been received on both wireless and landline telephones.

The Do-Not-Call registry permits individuals to register their telephone numbers with the Federal Trade Commission (FTC) to prohibit vendors from making telephone solicitations.

Exemptions are made for political organizations, charities, telephone surveys and calls placed on behalf of entities that have a business relationship with the called party.

Complaints alleging violations of the Do-Not-Call registry should be filed online with the Federal Trade Commission at www.donotcall.gov or by calling the registry's toll free number at 888-382-1222 (TTY 866-290-4236).

Persons who do not have a computer may access the registry's online site using computers with internet access available at most public libraries.

To be eligible to file a complaint with the FTC, the number that received the call must have been included in the National Do-Not-Call registry for at least 31 days prior to filing the complaint. The person filing a complaint must provide the date the telemarketing call was received and either the name of the company or the telephone number of the company making the call.

A change to the Do-Not-Call registry became effective in February, 2008, that mandated that all registered telephone numbers remain on the list unless removed by the telephone customer.

If a consumer still needs to register their telephone number on the National Do-Not-Call list they may call 888-382-1222 or go to www.donotcall.gov.

If the registration is done online, make sure to complete the registration by opening and responding to the confirmation email sent from Register@donotcall.gov, if this last step is not completed your phone number will not be registered.