

Great Plains Communications is advising customers that it will be necessary to conduct a planned power outage beginning at midnight (CT) on Saturday, April 24, and should be completed no later than 8 a.m. (CT) on Sunday, April 25. The outage is expected to last less than eight hours.

During this time period, all Great Plains Communications Internet services will not be operational. Internet customers will not have access to the Internet, email or website.

The planned power outage is necessary for safety reasons while the work is going on to build a new computer center at its corporate offices in Blair, Neb.

Due to the nature of this change, there may also be a brief period between 1 a.m. and 4 a.m. (CT) on Sunday morning when our customer support staff will not be accessible.

Once completed, this new data center will provide high levels of redundancy and failover capabilities for the Internet services provided to customers, according to company officials.

The company scheduled the work to take place early on an early Sunday morning to minimize inconvenience for residential customers and businesses.

Customers with questions regarding this outage should call 888-343-8014 and a representative from the Customer Response Center will assist them.